



The vARNE IVR is a software based IVR that processes up to 2000 channels of SIP and RTP per 16 cores, allowing complete system optimisation and flexibility

The Telesoft vARNE IVR is a software based optimised system specifically developed for telecom value-added services and enterprise/call-centre applications. Allowing operators, OEMs and system integrators to quickly deploy advanced interactive voice services in fixed, cellular and next-generation telecom networks.

Scalable in intervals of up to 2000 channels per 16 cores in a virtualised environment allows the vARNE IVR to grow with your needs, minimising investment and maximising return. Multiple codec support enables the operator to manage the network bandwidth efficiently. Using Telesoft's field-proven SIP and SIP-I interfaces to enable trouble-free integration of your applications to the network ensuring you get new services to market quickly.

Built using open standards, the vARNE IVR runs your voiceXML and call control XML (CCXML) compliant applications. Both are XML-based markup languages commonly used in IVR deployments, allowing fast development and modification of applications.

Key Features

Up to 2000 channels in a single system	Lower cost per channel
Field proven VoiceXML and CCXML	Reuse existing applications and quickly deploy new services
Multiple Protocol Support (SIP/SIP-I)	Suitable for network migration
Supports multiple codecs including AMR and Transcoding between narrowband and wideband	Reduced bandwidth and network overheads
Run in a virtualised environment	Use on existing infrastructure
MRCP Support	Text-to-speech and automatic speech recognition supported
Base platform can be expanded with additional codec licenses e.g. G.729 (not included in base unit price)	Flexibility to create bespoke configuration based on requirement

To find out more information about the vARNE IVR or to request a datasheet, please contact us on **+44 (0) 1258 480880** or **sales@telesoft-technologies.com**